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We've built a holistic suite of services designed to support and extend the life of your NEC premise-based phone system. Whether your system is nearing end-of-life or already unsupported by NEC, LegacyCare ensures that your communication infrastructure remains reliable, efficient, and cost-effective.

Service Available for: NEC's SV9100, SV9300, SV9500, SL2100, SV8100, SV8300, SV8500, IPKII and IPK.



LegacyCare™

FOR NEC

We're NEC Certified Experts!

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PHONE SYSTEM SERVICES INCLUDED

LEGACYCARE MAINTENANCE

Our on-site 14-point inspection and extended maintenance service can ensure continued system reliability and uptime.

LEGACYCARE SUPPORT

Our 24/7 US-based support team is here to get you operational and keep you there without any pressure to migrate off of your existing PBX.

LEGACYCARE PARTS

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LEGACYCARE GUIDANCE

When you're ready, our team of Solutions Consultants will discuss migration options to a new platform, best matched for your specific needs.

With LegacyCare for NEC you can count on:

- No Required Software Support (SWA Software Assurance is not required)
- 24/7 U.S. Based Support
- NEC-Certified Phone Technicians
- Legacy Parts Sourcing
- Remote & Onsite Support Options
- Available Nationwide
- Continued Support After NEC Exits Phone System Market
- No Pressure to Upgrade

Whether you're looking to maximize your existing investment today or prepare for a seamless transition to modern technology tomorrow, LegacyCare and our Guidance provides clear, unbiased insights and actionable strategies. Trust us to deliver the expertise and support you need to navigate these critical decisions with confidence.

LegacyCare for NEC is powered by Clarktel Telecommunications, Inc., a Double Diamond NEC Partner for the past 40 years; operating independent of NEC with our team of NEC-Certified Engineers who are available 24/7 to serve you long after NEC shuts its U.S. operations.

Learn more here: <https://www.clarktel.net/legacycare-nec-phone-maintenance-nationwide>

SL2100

Multiline Terminal User Guide



**Please read this manual carefully before operating
this product and save this manual for future use.**

Warning!!

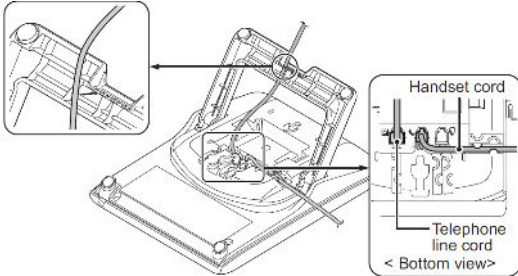
Telephone receivers produce magnetic fields that can attract small metallic objects such as pins or staples. To avoid injury, do not place the handset where such objects can be picked up.

Before using Your Terminal...

Thank you for purchasing NEC SL2100 system.

Due to the flexibility built into the system, your **Dialing Codes and Feature Capacities** may differ from those in this guide. Check with your NEC Authorized Supplier / System Administrator and make a note of any differences.

Installing the Handset and Line Cord



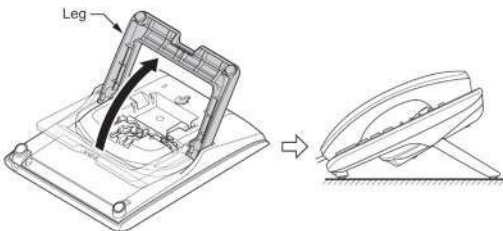
When installing the handset :

1. Make sure the handset cord is plugged into the handset jack on the telephone base.
2. The line cord routes through the channel on the telephone base.
3. Alternatively the line cord can route through the channel on the telephone legs.

Adjust the two-position Viewing Angle

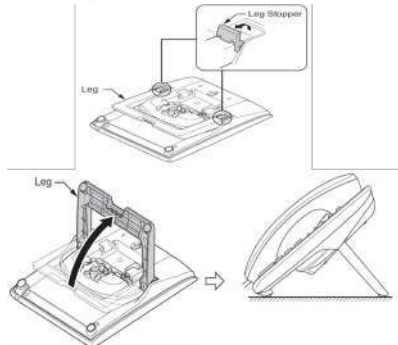
To set the low viewing angle position:

1. Fold the legs all the way back.



To set the high viewing angle position:

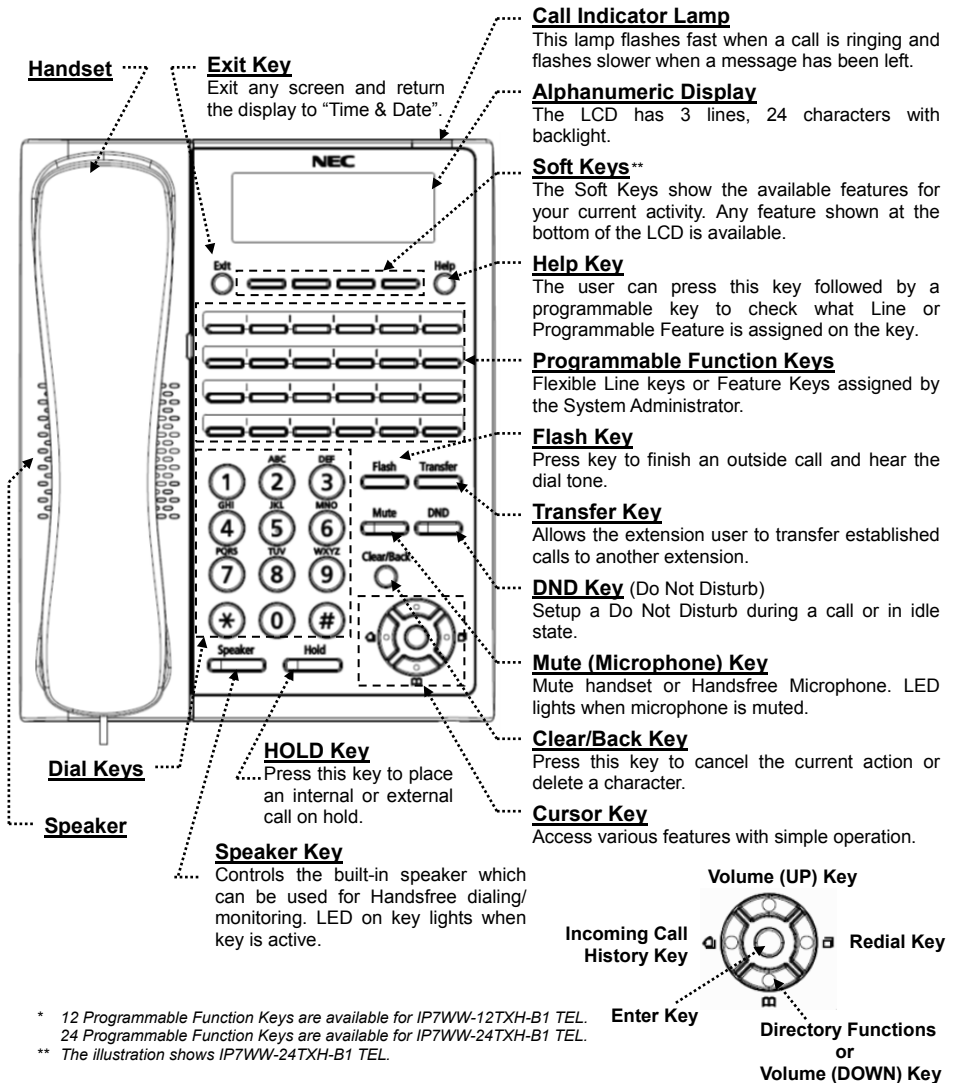
1. Flip up the two leg supports.
2. Fold the legs back until the supports contact the base.



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Using Your Terminal



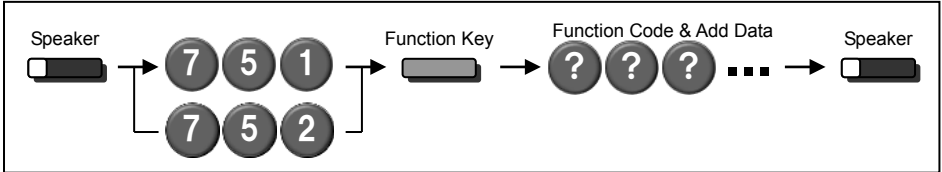
Handsfree Options

- Handsfree lets you place and answer calls by pressing "Speaker" instead of using the handset.
- With Automatic Handsfree, you can press a Speaker Key without lifting the handset. Normally, you have Automatic Handsfree.
- Use Handsfree Answerback to answer a voice-announced Intercom call by speaking toward your phone without lifting the handset.

For Your Convenience

■ Programmable Function Keys

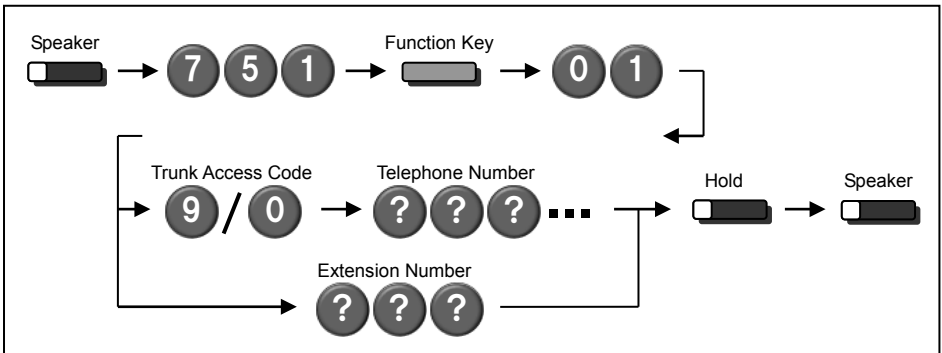
Programmable Function Keys can be assigned as “Trunk” Key and/or other Function Keys. You can just press the function key to activate the assigned function without dialing the Service Code.



- There are 2 levels of Function Keys. (General Keys : assigned by **751**, Appearance Keys : assigned by **752**)
- Appearance Keys have priority. You can overwrite the Appearance Key at the General Key.
- If you want to overwrite the General Key at the Appearance Key, you have to erase the Appearance Key by dialing “752 + 000” before General Key assignment.
- In the default setting, Programmable Function Key No. 1 to 12 is assigned as “Trunk” Key. If you want to assign Function Keys (General) at the unused Trunk Keys, these unused keys should be erased by “752 + 000” operation.
- Programmable Function Keys can be erased by dialing “752 + 000” or “751 + 00”.
- Programmable Function Keys can be assigned by Soft Key operation as well.

■ DSS / One-Touch Keys

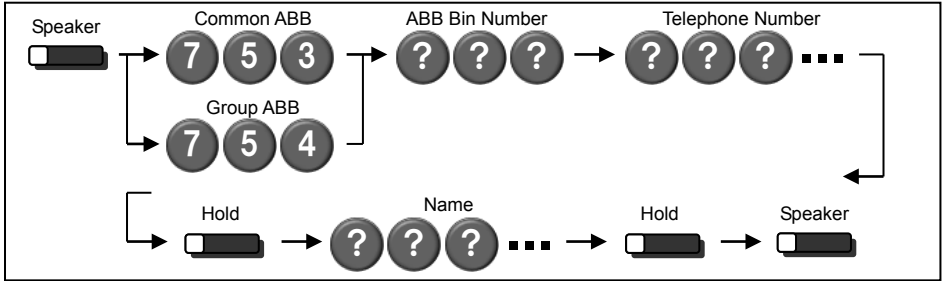
Programmable Function Keys can be assigned as DSS (Direct Station Selection) or One-Touch Keys. You can place an Outside / Intercom Call by just pressing this key without dialing the number.



- To change the Trunk Access Code, Ask your NEC Authorized Supplier for the details.
- In the default setting, Programmable Function Key No. 1 to 12 is assigned as “Trunk” Key. If you want to assign DSS Keys at the unused Trunk Keys, these unused keys should be erased by “752 + 000” operation before the above operation.
- For the DSS Key, the extension status can be indicated on the BLF. (idle : extinguished, Busy : lit)
- When you register a telephone number, the Trunk Access Code should be added in front of the number.
- Up to 36 digits dialing can be registered, but the name can not be registered.
- If you want to continue the operation, press Programmable Function Key instead of Speaker Key to finish.
- One-Touch Keys can be assigned by Soft Key operation as well.

For Your Convenience

■ Abbreviated Dial (Speed Dial) Registration



- The number of digits dialed for Bin No. depends on the system setting. (0-9<Only Group ABB> / 00-99 / 000-999)
- System setting is necessary for Group ABB function. Ask your NEC Authorized Supplier for the details.
- Name can be entered by Dial Pad Keys. (See below)
- Up to 36 digits dialing can be registered, and up to 12 characters can be registered as name.
- If you want to continue the operation, dial Bin No. instead of Speaker Key to finish.
- You can skip to enter the name. (No enter any character, then press "Hold" Key).
- You can erase the registered number & name by pressing "Exit" Key after dialing Bin No..
- Common Abbreviated Dial can be registered using Soft Key / Cursor Key operations.
- Alternatively the SL2100 built-in Web Programming can be used to program Abbreviated dial bins (Common Speed Dials). Ask your NEC Authorized Supplier for the details

■ Entering Alphanumeric Characters

When you enter a name, use Dial Pad Keys to enter letters as below. For example, press "2" key once for "A", twice for "B", etc...

The character entry guide shows the following mappings for each dial pad key:

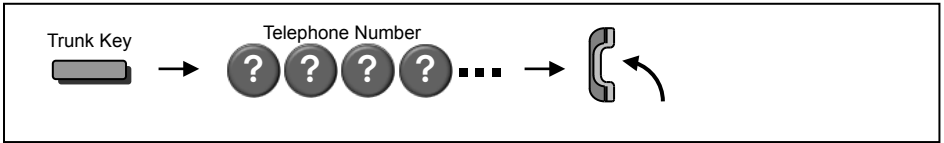
- 1:** 1 @ [¥] ^ _ ' { | } → ← Á Â Ã Ä Å Æ → Φ Ó Ì Ê Ë Ç
- 2:** A B C a b c 2 →
- 3:** D E F d e f 3 →
- 4:** G H I g h i 4 →
- 5:** J K L j k l 5 →
- 6:** M N O m n o 6 →
- 7:** P Q R S p q r s 7 →
- 8:** T U V t u v 8 →
- 9:** W X Y Z w x y z 9 →
- 0:** 0 ! " # \$ % & ' () Ò Ô Ú Á Ä Å Æ Ö Ü Å → β θ ε
- *:** * + , - . / : ; < = > ? π Σ σ Ω ∞ € £ →

Accepts a character and move the cursor one place to the right. Press twice to insert a "space".

Clear/Back Clear the character entry to the left, one character at a time. (Backspace)

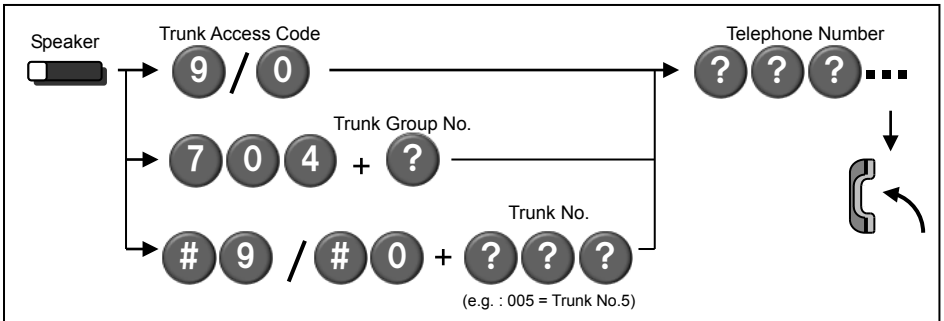
Placing Calls

■ Place an Outside Call <Quick Access>



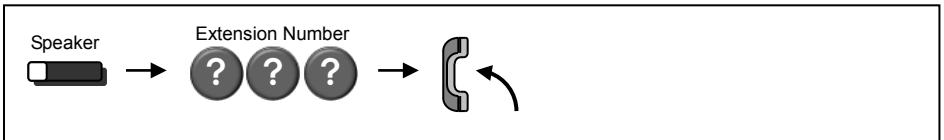
- Listen to the Dial Tone before dialing a Telephone Number.
- You can have function keys for Trunks or Trunk Groups. Ask your NEC Authorized Supplier for the details.

■ Place an Outside Call <Access by Code>



- To change the Trunk Access Code, Ask your NEC Authorized Supplier for the details.
- Listen to the Dial Tone before dialing a Telephone Number.
- If the Trunk Group number is greater than 10, you should enter 2 digits (e.g. 11: Group 11) after dialing "704". Ask your NEC Authorized Supplier for the details.
- Ask your NEC Authorized Supplier for the Trunk Number dialing digits.

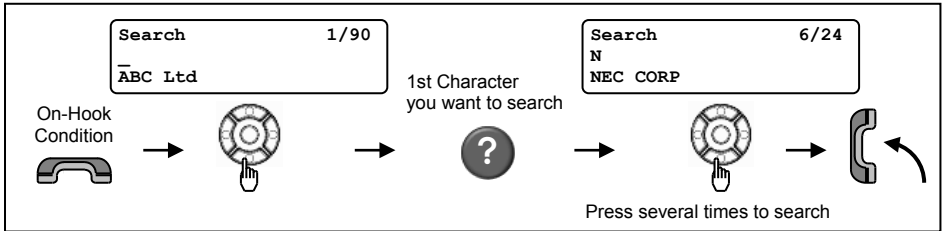
■ Place an Intercom Call <Dial Access>



- Your call will ring or voice-announce. If you hear ringing, wait for an answer. If you hear a beep, begin speaking. Dialing "1" changes voice/ring mode. (in case the destination is Multi-line Terminal)

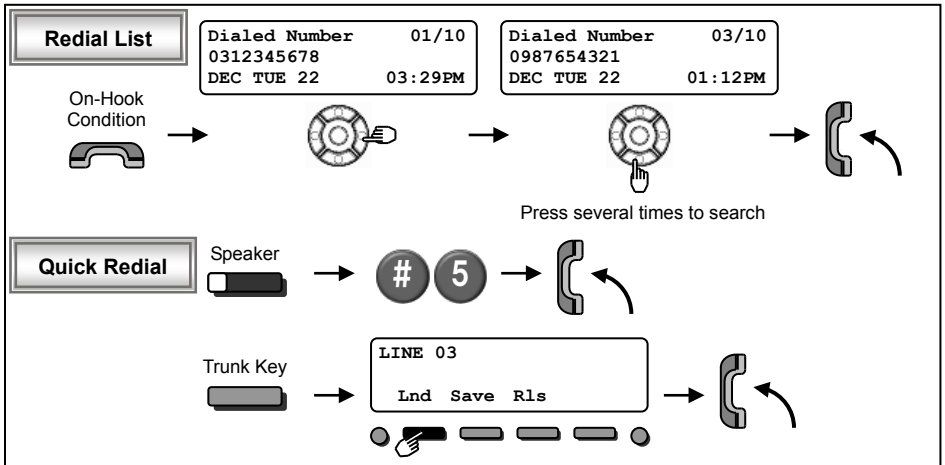
Placing Calls Quickly

■ Directory Dialing



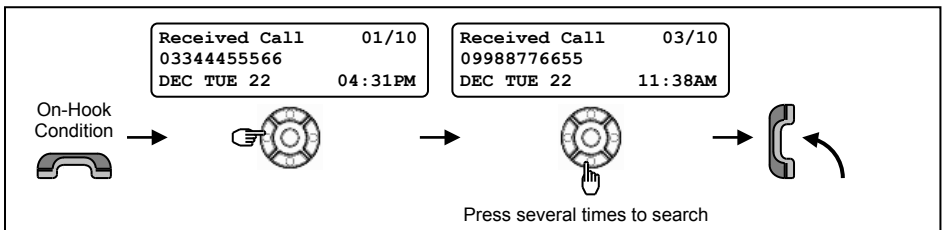
- After searching the desired destination, press “Enter” Key to confirm the telephone number before lifting the handset, if necessary.
- You can enter more Characters (up to 12) to make desired destination’s search even more specific.
- You can also search the desired destination without entering the Characters. (press Cursor Keys only)
- To cancel the Directory Dialing operation, press “Clear/Back” Key.
- Directory Dialing can be activated by Soft Key operation as well.

■ Last Number Dialing



- The system retains the last 10 numbers dialed which can be reviewed and redialed.
- To cancel the Redial List operation, press “Clear/Back” Key.

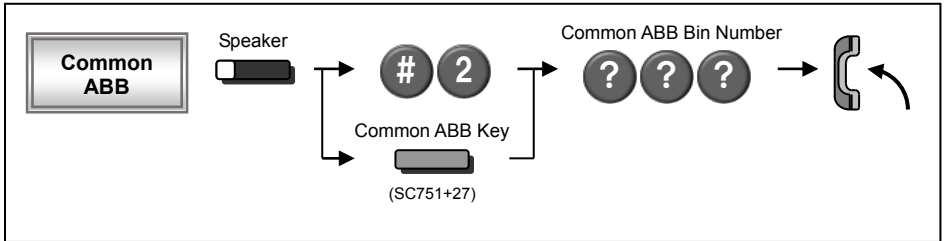
■ Callback by Received Number



- Caller-ID function is required to use this operation for outside calls. Ask your NEC Authorized Supplier for more details.
- To cancel the Callback operation, press “Clear/Back” Key.

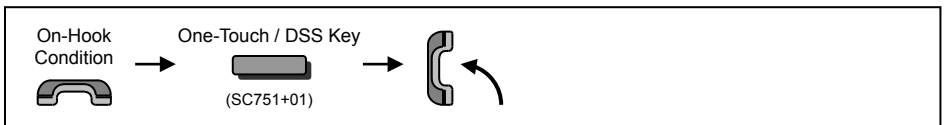
Placing Calls Quickly

■ Abbreviated (Speed) Dialing <for Outside>



- The digit of Bin No. depends on the system setting. (0-9 <Only Group ABB> / 00-99 / 000-999)
- Telephone Numbers shall be pre-registered to the system.
- System setting is necessary for Group ABB function. Ask your NEC Authorized Supplier for the details.
- When you assign the Common ABB Key on the Programmable Function Key, "Press HOLD" is required after dialing the Function Code 27.

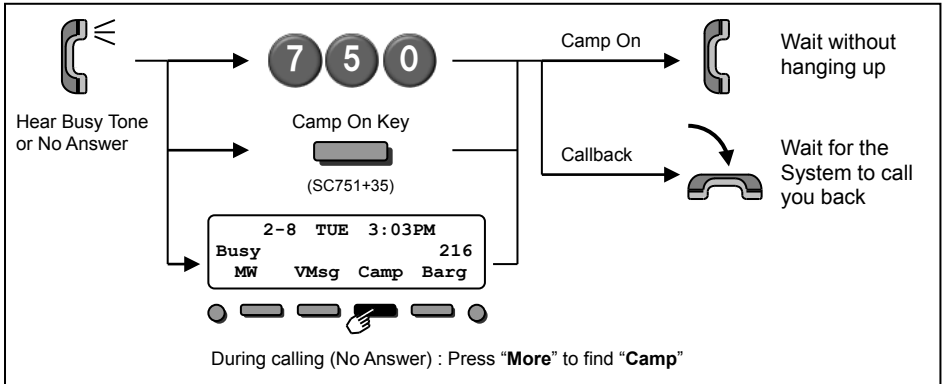
■ One-Touch / DSS Call



- Telephone / Extension number should be pre-registered to a One-Touch / DSS Key.
- Trunk Access Code should be added in front of the Telephone number.

If your call doesn't go through...

■ Set Camp On / Callback

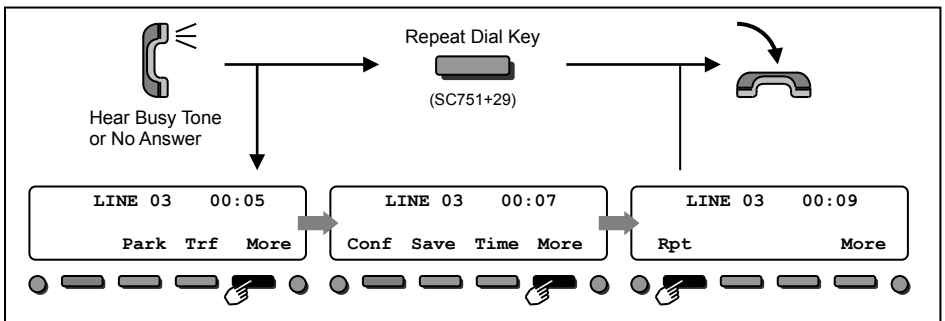


- **Camp On** *Intercom Call - when you hear ringing, wait for the called party to answer.
Outside Call - when you hear Dial Tone, begin telephone number dialing.*
- **Callback** *Intercom Call - when your terminal starts the ringing, lift handset and wait for the called party to answer.
Outside Call - when your terminal starts the ringing, lift handset, hear Dial Tone, and begin telephone number dialing.*
- This function is applicable in case all trunks are busy condition. (not applicable for dialed outside party busy)

■ Cancel Camp On / Callback



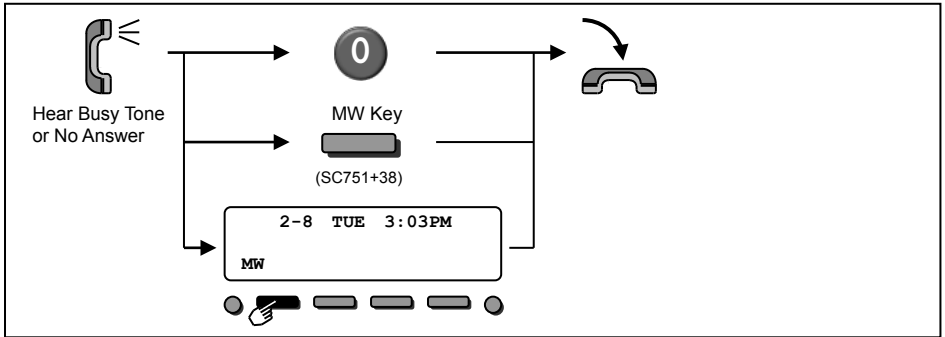
■ Repeat Dialing <Outside Call Only>



- When the Repeat Dialing is set, Repeat Dial Key shall flash and the system automatically and periodically redials a call. Repeat duration is programmable. Ask your NEC Authorized Supplier for the details.
- You should lift the handset when the called party answered.
- Press flashing Repeat Dial Key to cancel.

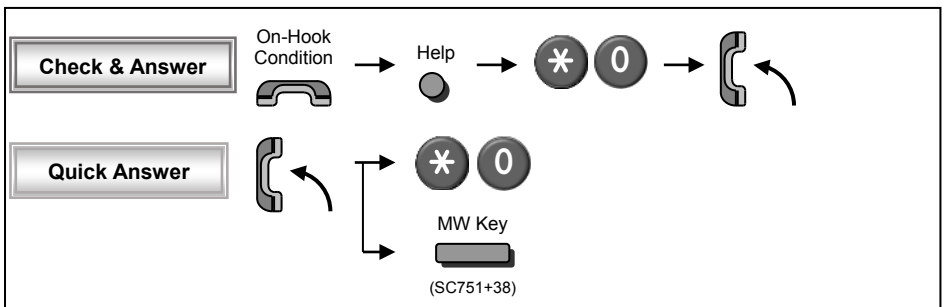
If your call doesn't go through...

■ Set a Message Waiting



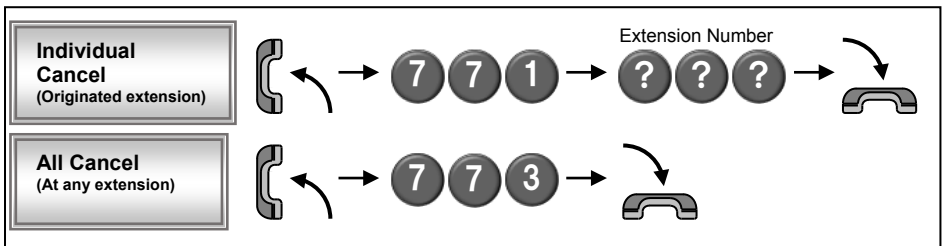
- When you set a MW, the called party's Indicator displays as per setting.

■ Answer a Message Waiting (Your terminal's Indicator displays as per setting)



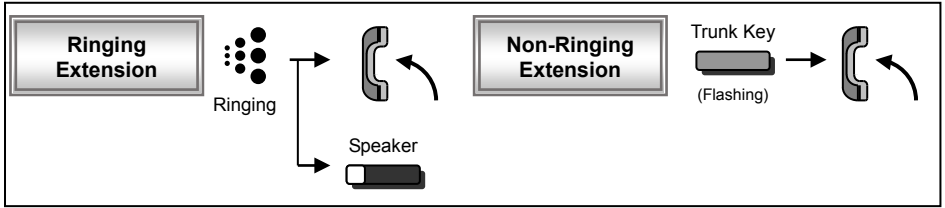
- When you answer a MW, the Indicator automatically goes off when the called party answers.
- If multiple message are in queue, you can select the desired party by pressing Up key after dialing “*, 0”, if several number of Message Waiting has been set.

■ Cancel Message Waiting



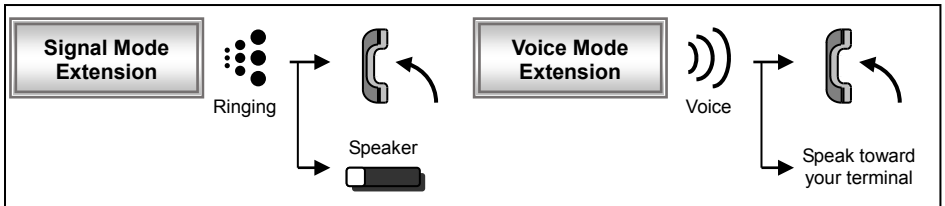
Answering Calls

■ Answering an Outside Call



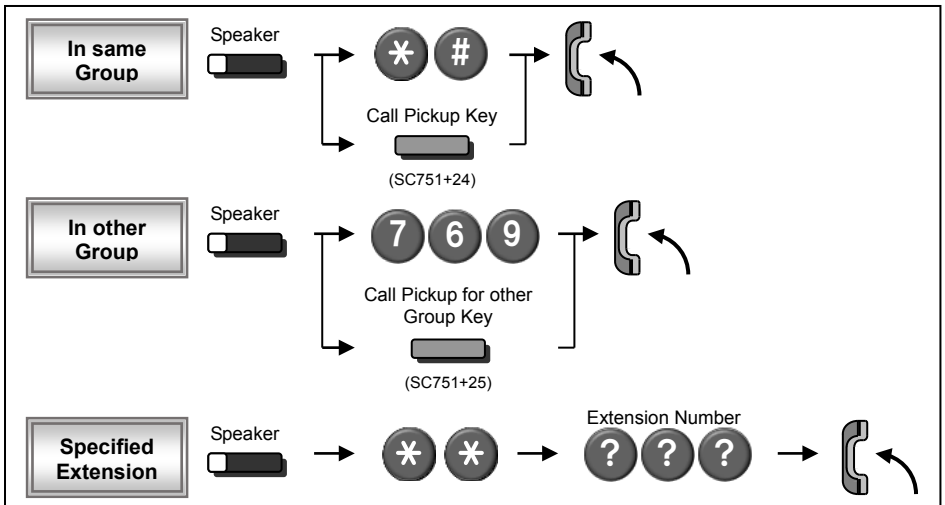
- Confirm the status of Mute Key if you want to answer by Handsfree. (Mute On : LED On, Mute Off : LED Off)

■ Answering an Intercom Call



- Intercom Call Mode (Signal or Voice) can be set at your terminal by :
 "Signal": **Speaker -> 723** "Voice": **Speaker -> 721**
- Confirm the status of Mute Key if you want to answer by Handsfree. (Mute On : LED On, Mute Off : LED Off)

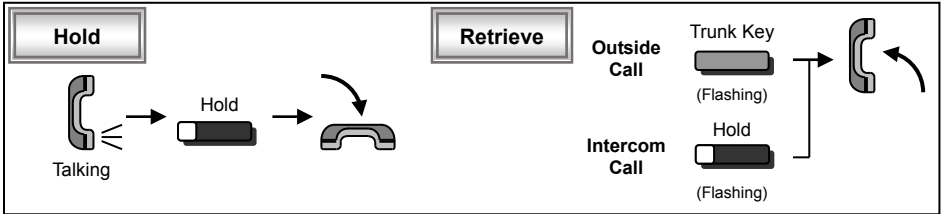
■ Picking up a Call for other Extensions



- System setting is necessary to create a Call Pickup Group. Ask your NEC Authorized Supplier for the details.

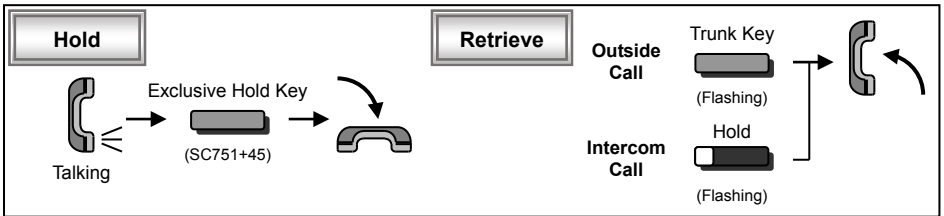
Hold / Transferring Calls

■ Holding a Call / Retrieving a Held Call



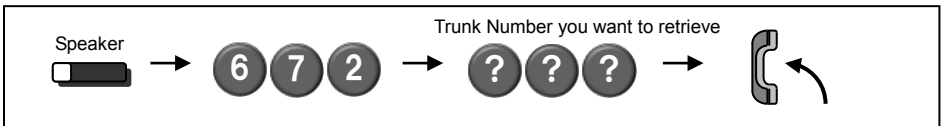
- When on an Intercom, the call is held as "Exclusive Hold" on your terminal.
- This operation puts your outside call on System Hold. Other extension users can take the call off Hold.

■ Holding a Call Exclusively



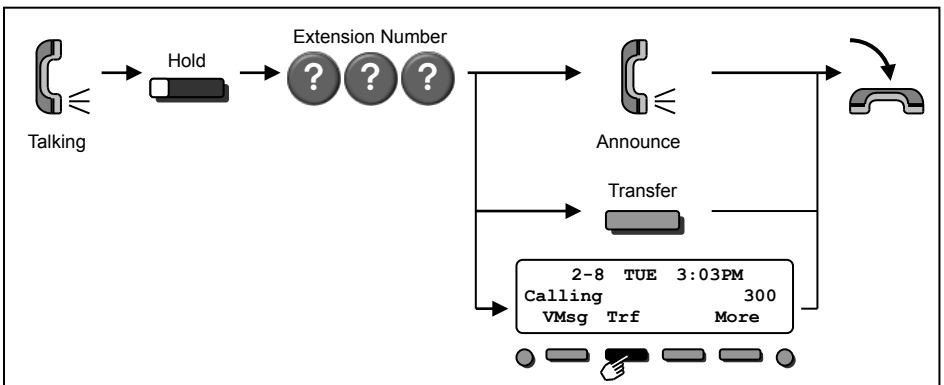
- This operation puts your outside call on Exclusive Hold. Other extension user can not take the call off Hold.

■ Retrieve a Held Outside Call



- Ask your NEC Authorized Supplier for the details about your Trunk Number dialing digits.

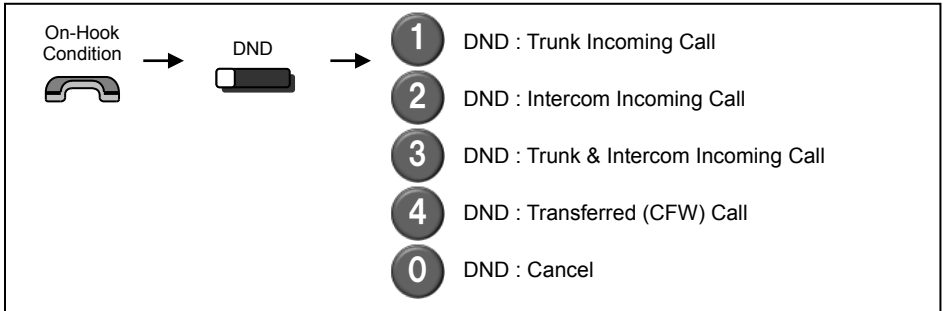
■ Transferring a Call to the other Extension



- If your terminal has DSS/One-Touch key, just press it instead of "HOLD" and "Extension Number" dialing.

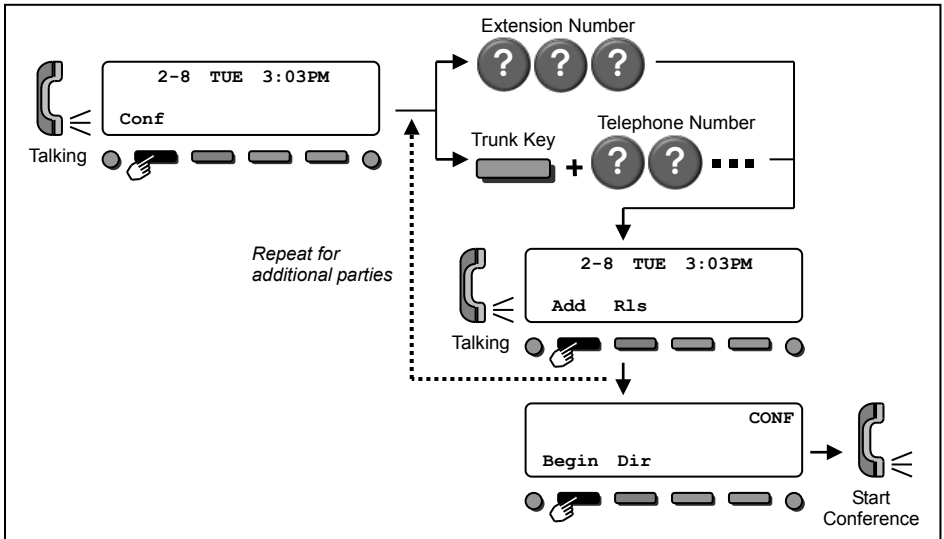
For more Convenient Use...

■ Do Not Disturb (DND)



- When you set DND function, DND Key shall be lit and the Internal Dial Tone pattern shall be changed.

■ Conference

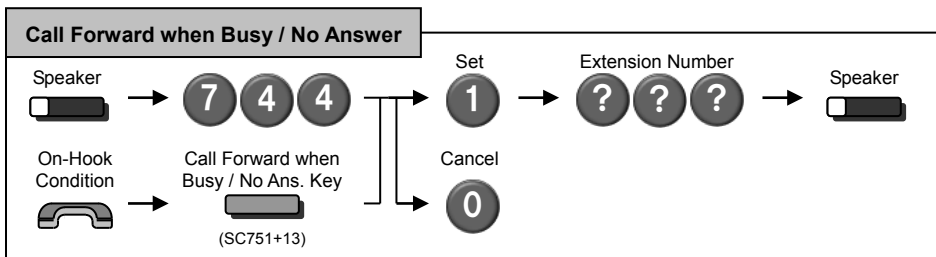
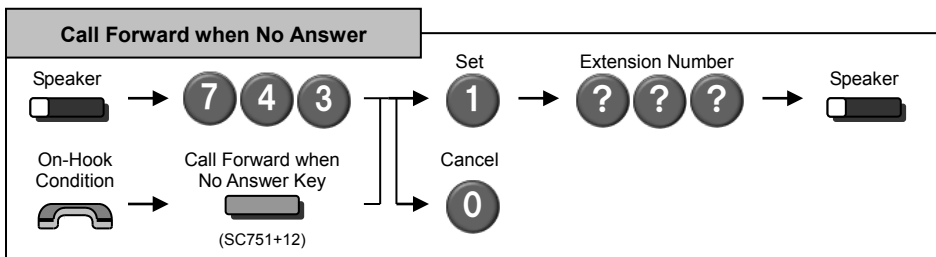
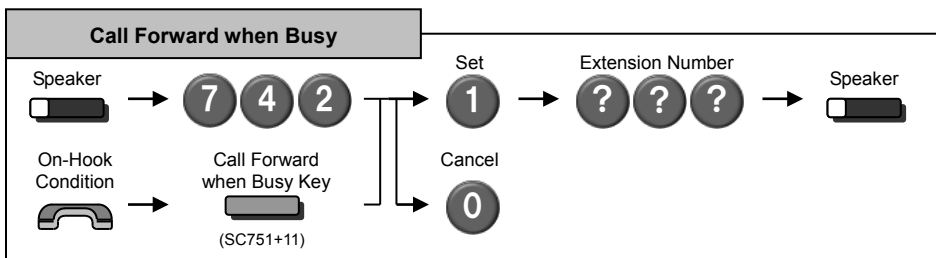
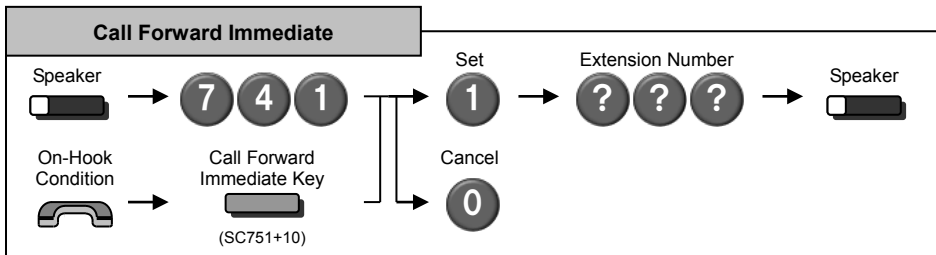


- You can repeat this operation to add more parties.
- You may be able to have up to 16 parties (include your terminal). You may need to adjust the volume level due to the Environment where calls are placed. Ask your NEC Authorized Supplier for the details.

For more Convenient Use...

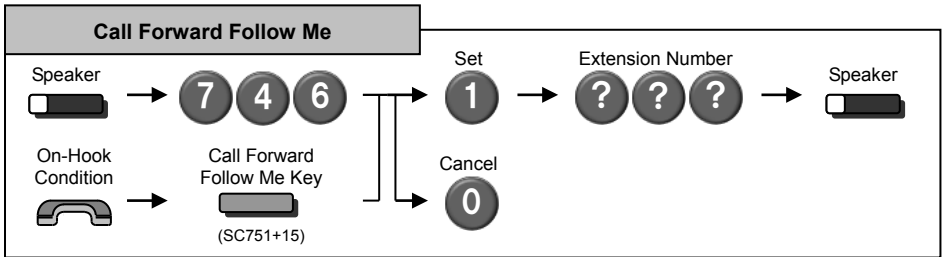
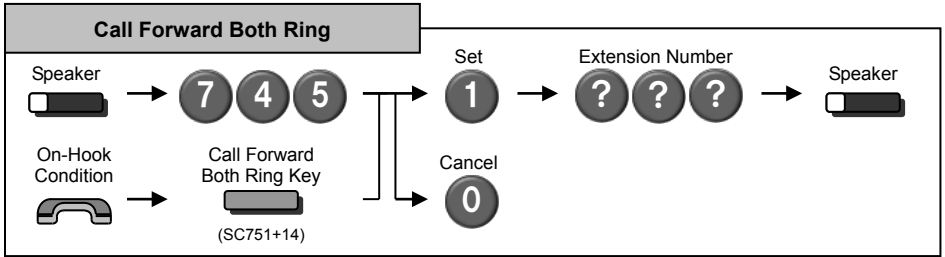
■ Call Forwarding / Follow Me

When you set Call Forward / Follow Me, the destination extension is displayed on the LCD, and the Internal Dial Tone pattern shall be changed (Call Forward / Follow Me can be set by Soft Key).



For more Convenient Use...

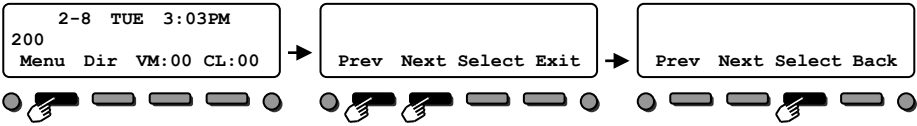
■ Call Forwarding / Follow Me (Cont'd)



Soft Keys Operation

■ “Menu” Soft Key

The following table shows the menu structure of “Menu” Soft Key. You can reach the desired feature using the following operation.



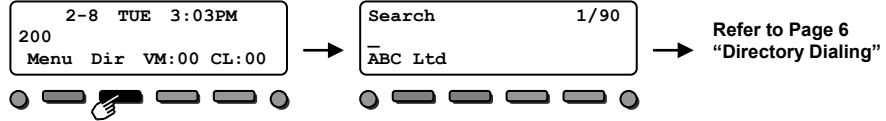
It is possible to search the desired feature by pressing Cursor the Keys (Up / Down / Right / Left) several times instead of “Prev” or “Next” Soft Keys, or it’s possible to access the desired feature directly by dialing the 2 digit Menu Code after pressing the “Menu” Soft Key.

Item	Menu Code	Next Operation after pressing the “Select”
10 : Volume Preferences	11 : Ring 12 : Off-Hook Ring	Press “Down” or “Up” to adjust the selected option.
20 : Display Preferences	21 : Contrast 22 : Minimum Brightness 23 : Maximum Brightness	Press “Down” or “Up” to adjust the selected option.
30 : Feature Preferences	31 : Voice Announce 32 : Handsfree Reply 33 : Automatic Call Timer 34 : Preview Dial 35 : Illuminated Dialpad 36 : Auto Call Screening 37 : Incoming Page 38 : Ringing Line Preference	For the selected option, press “On” (enable) or “Off” (disable).
40 : Ring Preferences	41 : Intercom 42 : Line Keys 43 : Each Line Keys	Press “<<” or “>>” to select and save option.
50 : Key Assignments	51 : Feature Keys 52 : Primeline Key	Press “<<” or “>>” to select and save option.
60 : Call Forwarding	61 : Immediate 62 : Ring No Ans 63 : Busy No Ans 64 : Call Forward AME 65 : Display Message 66 : Follow Me 67 : Both Ring	Press “Set” or “Cancel”, enter the destination and select option to save.
70 : Speed Dial	71 : Personal Speed Dial 72 : Company Speed Dial	Enter Bin number and Phone number, Name and save.
80 : Name and Language	81 : Extension Name 82 : Display Language	For Name, enter the name using Alphanumeric Characters, For Language, press “<<” or “>>” to select and save.
90 : Option Preferences	91 : Headset Mode 92 : Headset Voice Announce 93 : System Information 94 : VoIPDB Information 95 : Not Used 96 : IP Address Information 97 : IP Phone log off 98 : Change login password	For Headset option, press “On” (enable) or “Off” (disable). For System / VoIPDB information (IP Address, MAC Address), press “Select”.
00 : Admin	01 : Time 02 : Date 03 : Extension Name 04 : Clear All Call Fwd 05 : System Night Key Mode	For Time, Date and Extension Name, enter the Time, Date and Extension Number and Name to save. For Clear All Call Fwd, press “Yes”.

Soft Keys Operation

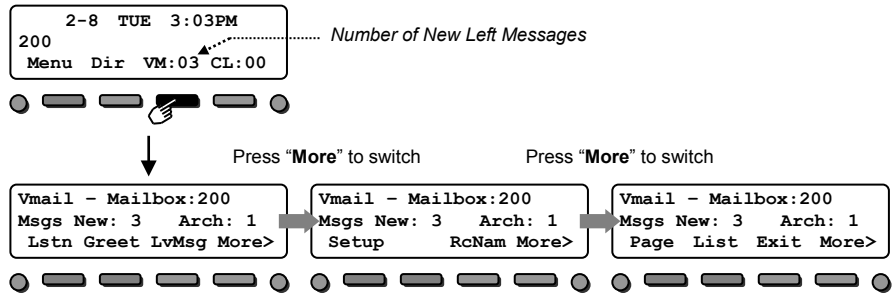
■ “Dir” Soft Key

You can activate the Directory Dialing feature by pressing the “Dir” Soft Key.



■ “VM” Soft Key (Option)

Number of new messages in your mailbox is displayed on the “VM” Soft Key; you can access your mailbox by pressing this key.



Soft Key Indication	Feature	Next Operation after pressing Soft Key
Lstn	Listen to Left Messages	Press “ Next ” to play next message, press “ Rplay ” to repeat played message, press “ Del ” to delete played message. Press “ More ” for other Mailbox features.
Greet	Mailbox Greeting	Press one of “ Gr1 ” / “ Gr2 ” / “ Gr3 ” to choose the desired personal greeting message, and press “ Lstn ” (Listen) / “ Rec ” (Record) / “ Del ” (Delete) to maintain it.
LvMsg	Leave Message	Start message recording and press “ Done ” to complete it. Dial extension number you want to send this message and press “ Send ”.
Setup	Mailbox Option Menu	Press “ Code ” (Security Code) / “ Notfy ” (Message Notification) / “ CallH ” (Call Handling Option) / “ ATime ” (Auto Time Stamp) / “ Order ” (Playback Order) / “ APlay ” (Auto Play) maintain each mailbox option.
RcNam	Name Menu	Press “ Lstn ” (Listen) / “ Rec ” (Record) / “ Del ” (Delete) to maintain the Mailbox Name.
Page	Page Message Menu	Press “ Lstn ” (Listen) / “ Rec ” (Record) / “ Del ” (Delete) to maintain the Paging Message.
List	Message List	Press “ All ” / “ New ” / “ Arch ” to set the message listen mode (message list) which you want to listen.
Exit	Exit VM Menu	- - -

Soft Keys Operation

■ “CL” Soft Key

Number of new unanswered calls is displayed on the “CL” Soft Key; you can access your Caller-ID List by pressing this key.

2-8 TUE 3:03PM
 Check List
 Menu Dir VM:00 CL:02



Total:05 New:02
 Unans:03 Ans:02
 All Unan Del Exit



01: 12349876
 2-6 13:19
 Call Store Del More



Soft Key Indication	Feature	Next Operation after pressing Soft Key
All	All Incoming Calls List	See below
Unan	Unanswered Calls List	See below
Del	Delete List	Press “Yes” to delete all Caller-ID List. (or press “No” to cancel)
Exit	Exit from Summary	- - -

Press
 “More”
 to switch



01: 12349876
 2-6 13:19
 Edit Back More



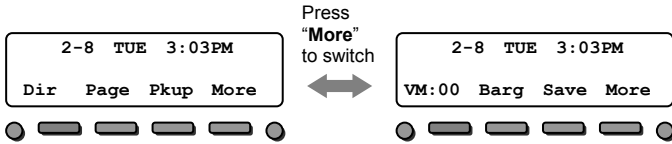
Press “VOL Up /
 Down” Keys to
 select the
 desired number.

Soft Key Indication	Feature	Next Operation after pressing Soft Key
Call	Call to displayed number	Lift the handset to talk when the destination answered.
Store	Store displayed number	Press “STA” (Personal Speed Dial) or “Abb” (Common Abbreviated Dial), and dial Bin Number to store the displayed number with name. (Press Hold Key to save.)
Del	Delete displayed number	Next received Caller-ID shall be automatically displayed, and continue the Caller-ID Soft Key operation.
Edit	Edit displayed number	Press “<-” or “->” to change the cursor position, press “DEL” to delete a digit, and dial new digit. (Press Hold Key to save.) Press “CNCL” to cancel Edit Mode.
Back	Return to Summary	Continue the Caller-ID Soft Key operation.

Soft Keys Operation

■ Soft Key Operations during Off-Hook condition

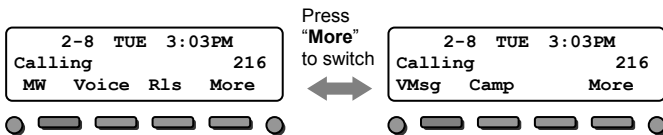
When you press the Speaker Key or lift the handset, you will see the following Soft Keys.



Soft Key Indication	Feature	Next Operation after pressing Soft Key
Dir	Directory Dialing	Refer to Page 6 for Directory Dialing operation.
Page	Paging	Press " InPg " (Internal Paging) or " ExPg " (External Paging), and dial the Group/Zone number to page.
PkUp	Call Pickup	Press " Pers " for Extension Call Pickup. Press " ExPg " for External Paging pickup Press " InPg " for Internal Paging pickup
VM:00	Mailbox Access	Refer to Page 16 (VM Soft Key)
Barg	Barge-In	Dial the target extension number to barge in.
Save	Saved Number Dial	Saved number is dialed automatically. Wait for answer.

■ Soft Key Operations during Intercom Calling

During Intercom calling (called party does not answer yet), you will see the following Soft Keys.



Soft Key Indication	Feature	Next Operation after pressing Soft Key
MW	Message Waiting	Message Waiting is set. Hang up to finish.
Voice (Signal)	Intercom Call Mode Switching (Signal / Voice)	Signal -> Voice : Start to talk after beep tone. Voice -> Signal : Wait for called party answer. Press " Voice " (or " Signal ") again to switch Call Mode, if necessary.
Rls	Hang Up	---
VMsg	Leave a Message (In-Mail) (Option)	Start recording your message.
Camp	Camp On / Callback	<u>Camp On</u> Wait for the system to call you back without hanging up. <u>Callback</u> Hang up and wait for the system to call you back.

Soft Keys Operation

■ Soft Key Operations after establishing an Intercom Call

After establishing an Intercom call, access following feature using Soft Key.

2-8 TUE 3:03PM
Talking To 216
Conf



Refer to Page 12
"Conference"

Soft Key Indication	Feature	Next Operation after pressing Soft Key
Conf	Conference	Dial the desired extension number, or seize an idle trunk and place a call to establish a conference. Press "Conf" to invite the other party, or press "Add" and "Begin" to start a conference. Press "AnHd" to retrieve a held call.

■ Soft Key Operations during Outside Call

When you seize a trunk for outgoing call, or you answered an incoming call, access following features using Soft Keys.

(When you seize a Trunk)

LINE 03
Lnd Save Rls Acct



After establishing call and pass 4 seconds

Press **"More"** to switch

LINE 03
Park Trf More

LINE 03
Conf Save Time More

LINE 03
Rpt More



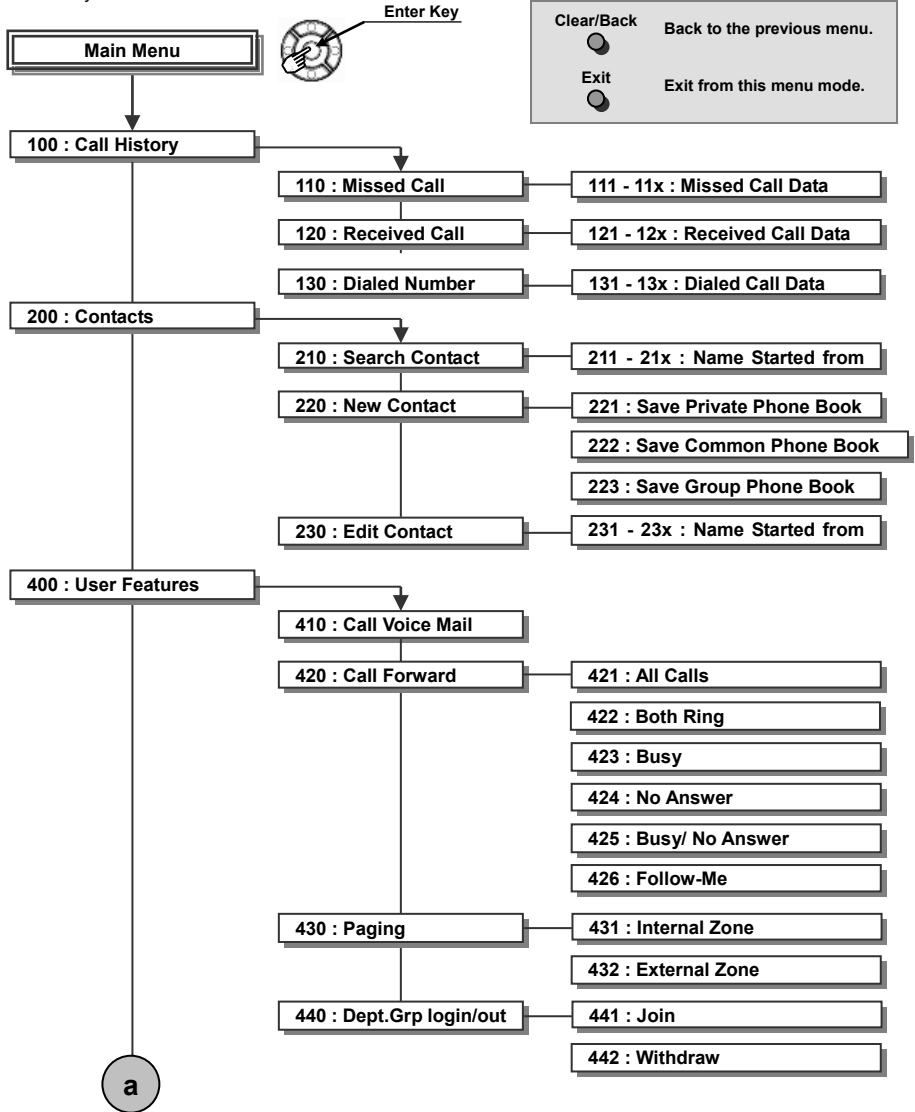
Soft Key Indication	Feature	Next Operation after pressing Soft Key
Lnd	Last Number Dialing	Last dialed number is dialed automatically. Wait for answer.
Save	Saved Number Dialing	Saved number is dialed automatically. Wait for answer.
Rls	Hang Up	- - -
Acct	Account Code Entry (Option)	Enter the Account Code.

Soft Key Indication	Feature	Next Operation after pressing Soft Key
Lnd	Last Number Dialing	Last dialed number is dialed automatically. Wait for answer.
Park	Park Hold	Press "Sys" (System Park) or "StaP" (Extension Park) to select type of Park Hold.
Trf	Transfer	Dial the desired extension number, or seize an idle trunk and place a call to transfer.
Conf	Conference	Dial the desired extension number, or seize an idle trunk and place a call to establish a conference. Press "Add" to invite the other party, or press "Add" and "Begin" to start a conference. Press "AnHd" to retrieve a held call.
Save	Save dialed Number	- - -
Time	Call Duration Time Indication	Press "Time" again to turn off the Call Duration Time indication.
Rpt	Repeat Dialing	Repeat Dialing feature is set, and the system automatically places a call periodically. Wait for answer.

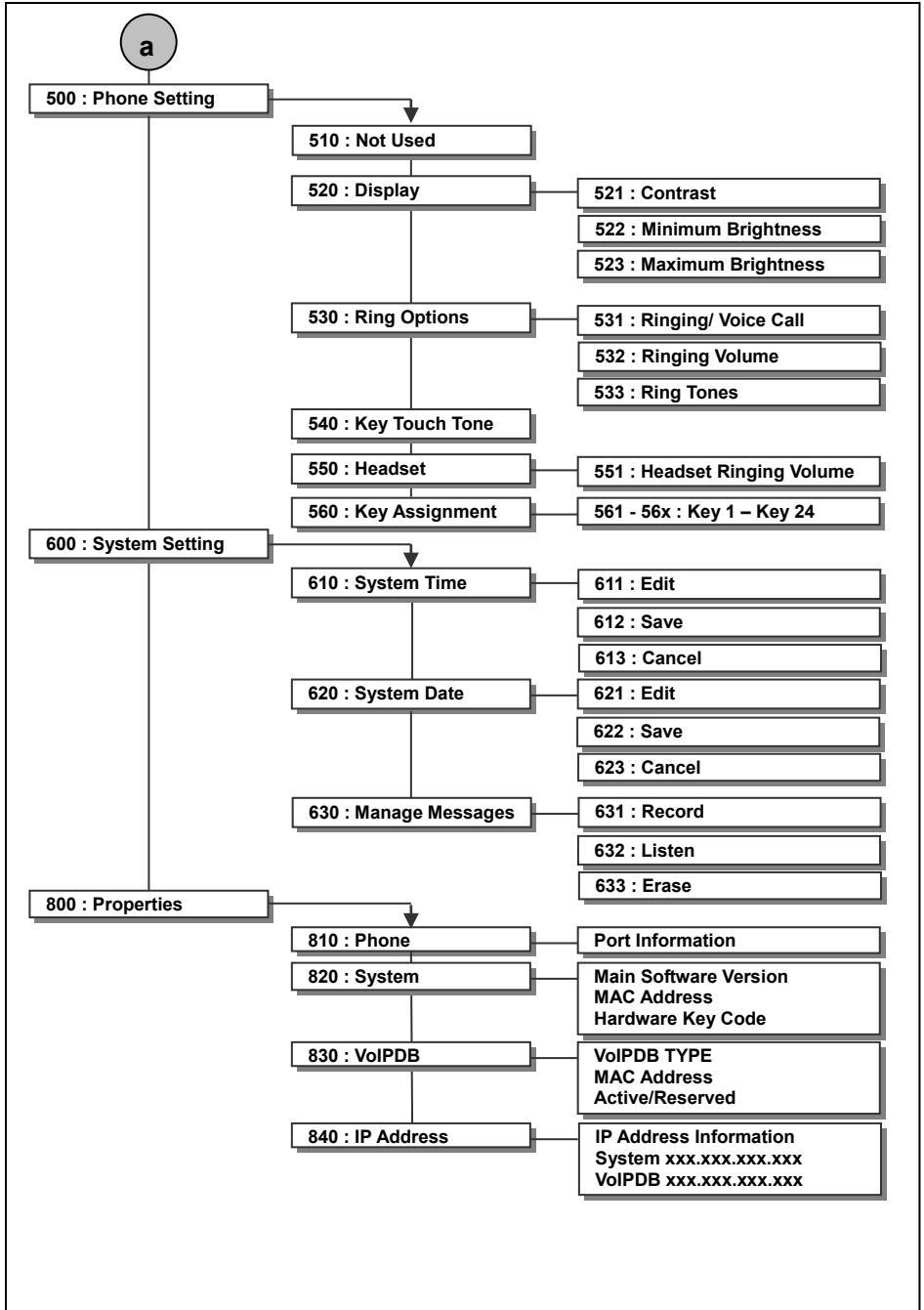
Cursor Keys Operation

■ Menu Structure when PRG15-02-60 is set to Advanced Mode 1

The following table shows the menu structure of the Cursor Keys. You can reach the desired menu by pressing Navigation Keys (Up / Down / Right / Left) or dial 3 digits for shortcut access after pressing the "Enter Key" to activate a menu.



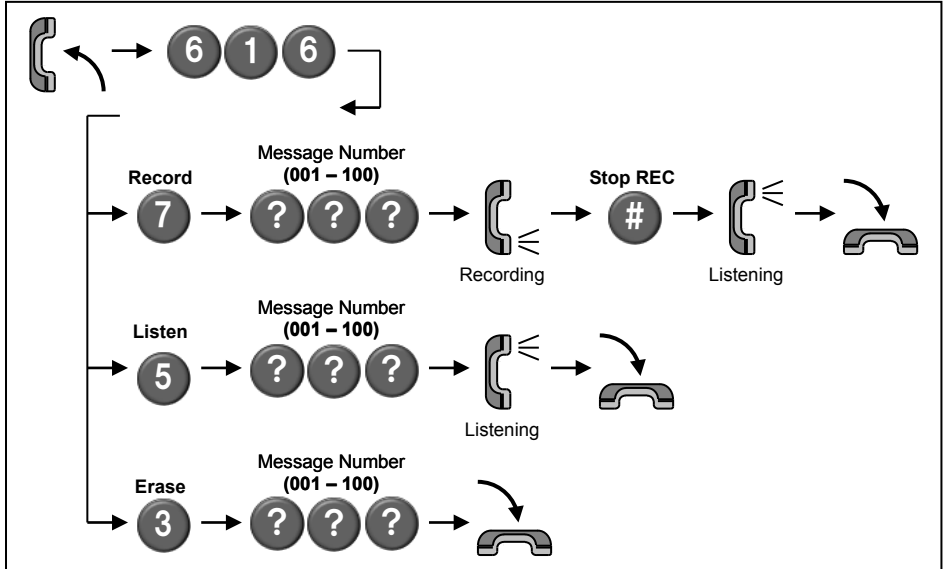
Cursor Keys Operation



Built-In Automated Attendant

System setting is necessary to use Built-In Automated Attendant. Ask your NEC Authorized Supplier for the details.

■ Record / Listen / Erase Answering Messages

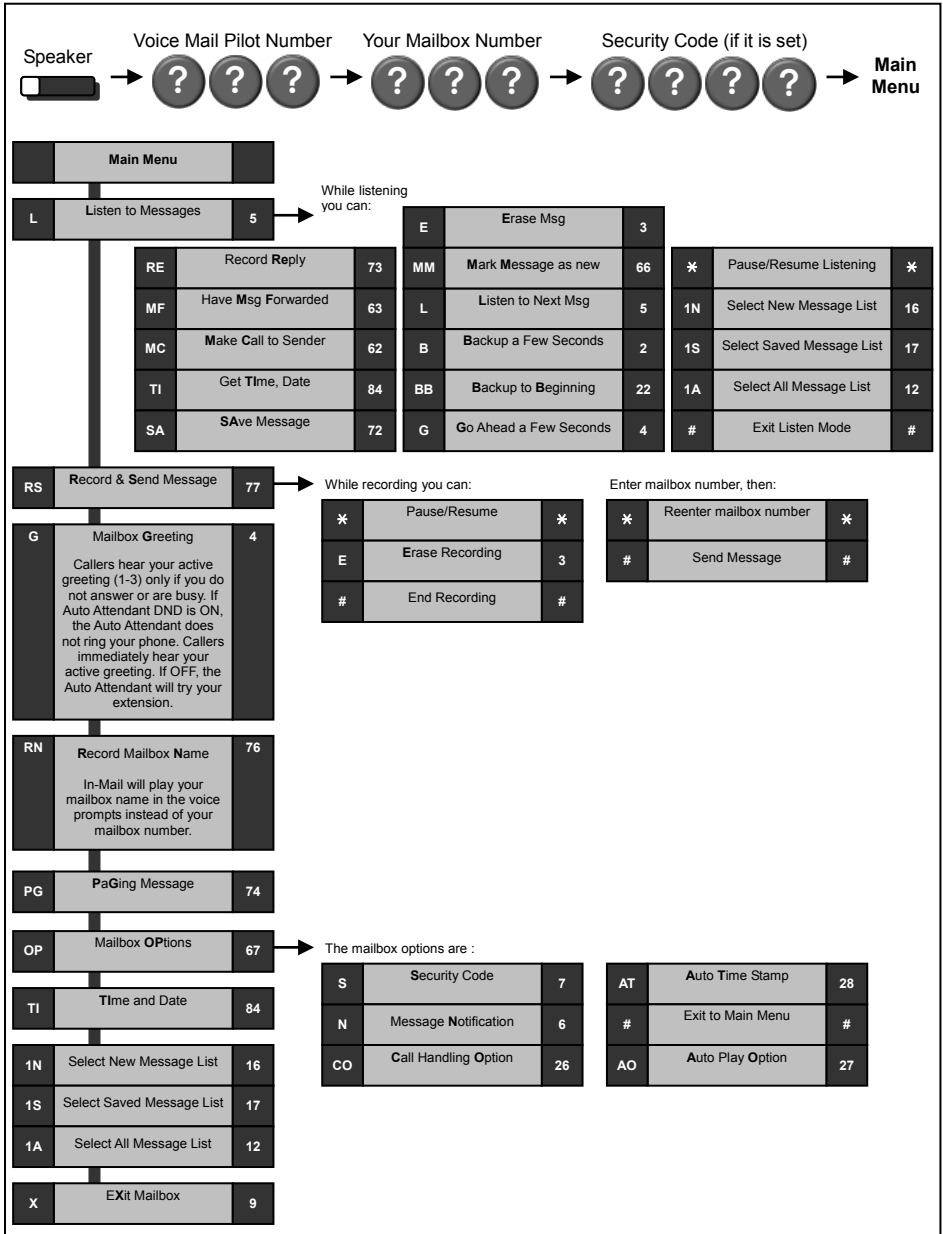


- Up to 100 types of messages can be recorded.
- The Message length can not exceed 4 minutes.

In-Mail (Voice Mail)

System setting is necessary to use In-Mail (Voice Mail) feature. Ask your NEC Authorized Supplier for the details.

■ Log-On to the In-Mail



In-Mail (Voice Mail)

■ Call Forward to Voice Mail

Convenient Operation by Function Key



On-Hook
Condition



Auto-Attendant Key



(SC751+79 + Ext No.)

Press "Automated Attendant" Key several times to change the status. (All Calls -> No Answer -> Busy -> Busy/No Answer -> Cancel)

Forward All Incoming Calls

Speaker



7 4 1



Set

1

Voice Mail Pilot Number

? ? ?

Speaker



On-Hook
Condition



Call Forward
Immediate Key



(SC751+10)

Cancel

0

Forward Incoming Call when Busy

Speaker



7 4 2



Set

1

Voice Mail Pilot Number

? ? ?

Speaker



On-Hook
Condition



Call Forward
when Busy Key



(SC751+11)

Cancel

0

Forward Incoming Call when No Answer

Speaker



7 4 3



Set

1

Voice Mail Pilot Number

? ? ?

Speaker



On-Hook
Condition



Call Forward when
No Answer Key



(SC751+12)

Cancel

0

Forward Incoming Call when Busy / No Answer

Speaker



7 4 4



Set

1

Voice Mail Pilot Number

? ? ?

Speaker



On-Hook
Condition



Call Forward when
Busy / No Ans Key



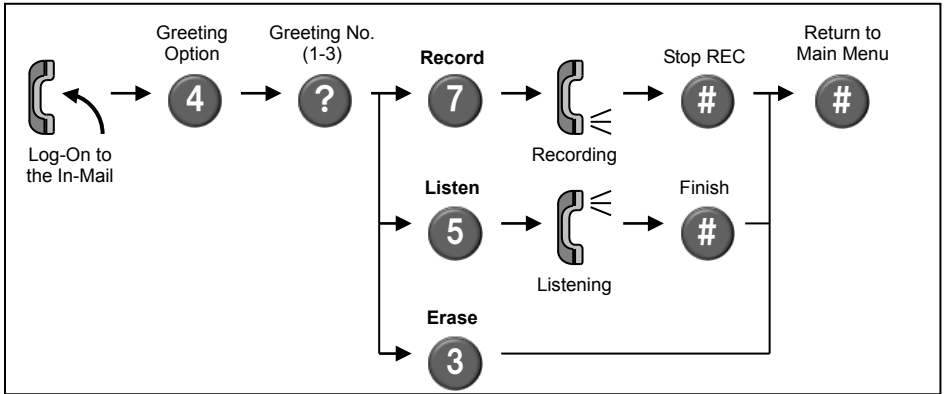
(SC751+13)

Cancel

0

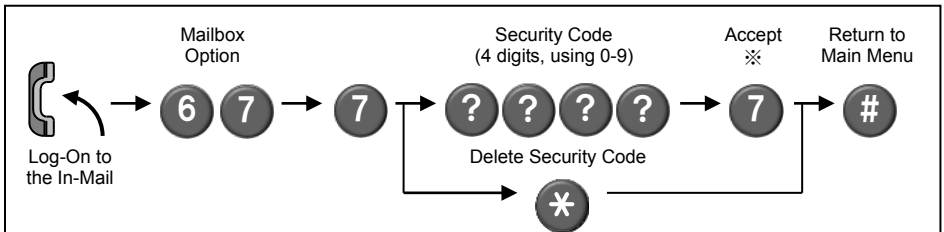
In-Mail (Voice Mail)

■ Mailbox Greeting



- Selected Greeting (one of three) shall be made active.

■ Mailbox Security Code

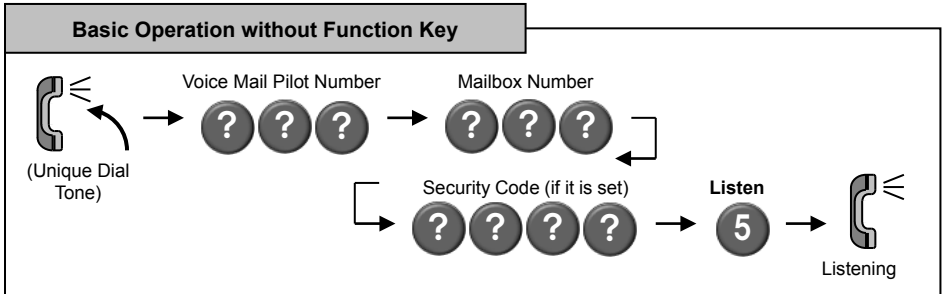
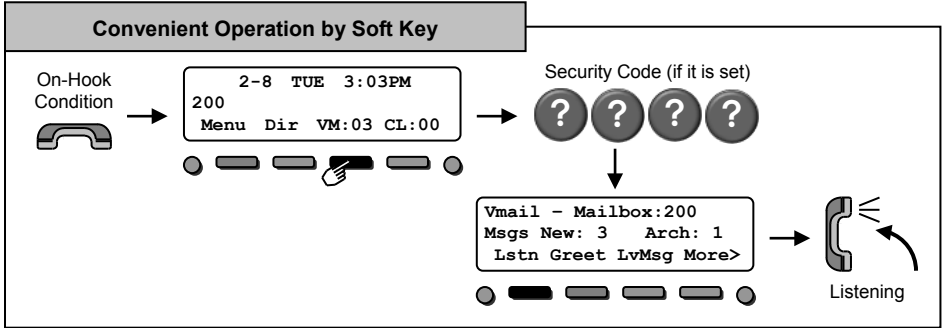
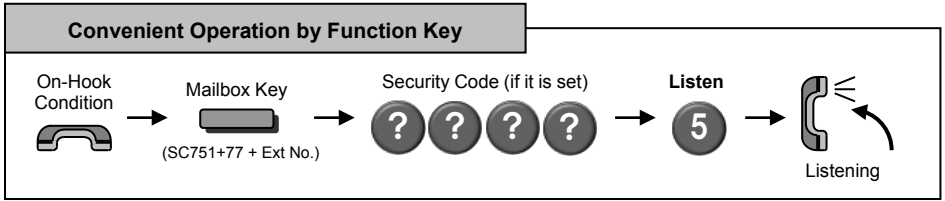


※ The type of Security Code can be assigned as below.

- Dial 4 digits Security Code followed by "7": Security Code for all log-on
 - Dial 4 digits Security Code followed by "6": Security Code for remote log-on only
- System Administrator can delete a Mailbox Security Code.

In-Mail (Voice Mail)

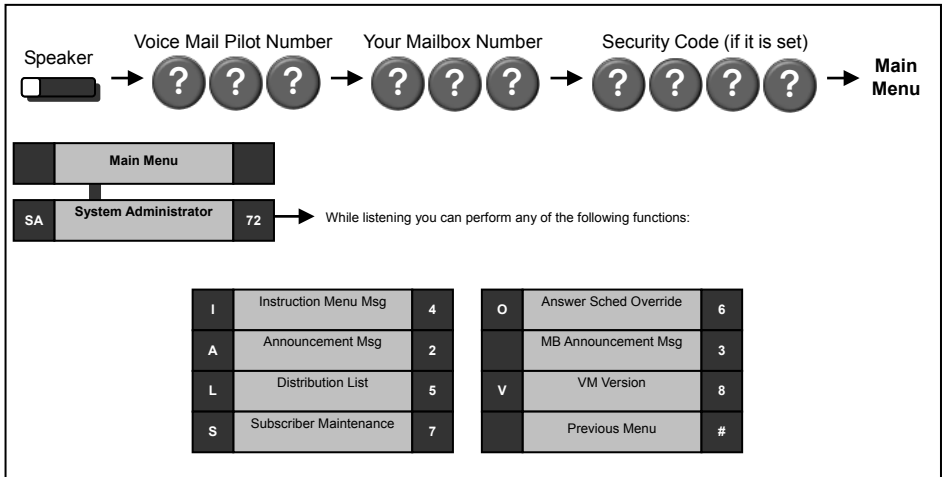
■ Listen to Left Messages in your Mailbox



In-Mail (Voice Mail System Administrator)

The following administrative features are only available at the system administrator's extension (extension 101 at default). Ask your NEC Authorized Supplier for details on how to become a system administrator..

■ Log-In to the In-Mail



- ◆ **Instruction Menu Message** are used as the Automated Attendant Main Greetings (e.g. Day Mode greeting, Night Mode greeting, etc)
 - To record an instruction Menu from the System Administrator Menu, dial the digit **4** (Instruction Menu Messages). Dial the mailbox number (**001 – 032**).
 - Press the digit **5** to **Listen** to the message.
 - Press the digit **7** to **Record** the message.
 - Press the digit **3** to **Delete** the message.
 - Press # to return to the System Administrator Menu.
- ◆ **Announcement Message** are used to announce general information to callers such as directions, hours of operation, etc.
 - To record an Announcement Message from the System Administrator Menu, dial the digit **2** (Announcement Messages). Dial the mailbox number (**001 – 032**).
 - Press the digit **5** to **Listen** to the message.
 - Press the digit **7** to **Record** the message.
 - Press the digit **3** to **Delete** the message.
 - Press # to return to the System Administrator Menu.
- ◆ **Distribution List** is a list of extensions set to receive a single voice mail message. Any message left in the distribution mailbox will be sent to all extensions in the list.
 - To review or modify the Distribution List from the System Administrator Menu, dial the digit **5** (Distribution List). Dial the mailbox number (**001 – 032**) to be modified..
 - ▶ Press the digit **6** to **Review** or **Modify** the list.
 - Press the digit **2** to **Add** an extension to the distribution list.
 - Press the digit **3** to **Delete** the current extension from the list.
 - Press the digit **6** to step to the **Next** entry.
 - Press # to return to the System Administrator Menu.
 - ▶ Press the digit **76** to record a **Name** for the distribution list.
 - Press the digit **5** to **Listen** to the name.
 - Press the digit **7** to **Record** a new name.
 - Press the digit **3** to **Delete** the name.
 - Press # to exit this feature.
 - ▶ Press # to return to the System Administrator Menu.

In-Mail (Voice Mail System Administrator)

- ◆ **Subscriber Maintenance** is used to modify the subscriber mailboxes.
 - To modify a Subscriber Mailbox from the System Administrator Menu, dial the digit **7** (Subscriber Maintenance). Dial the **extension number** of the mailbox you wish to modify.
 - Press the digit **32** to **Delete** all messages.
 - Press the digit **34** to **Delete** the mailbox greeting.
 - Press the digit **36** to **Delete** to the mailbox name.
 - Press the digit **7** to **Delete** the security code.
 - Press the digit **6** to **Record** a new name.
 - Press # to return to the System Administrator Menu.
- ◆ **Answer Schedule Override** provides alternate answering for the Automated Attendant by sending calls to a specified Override mailbox, when enabled. As an example you can use the Answering Schedule Override to provide Holiday and Bad Weather closing announcements.
 - To modify the Answer Schedule Override from the System Administrator Menu dial **6** (Answer Schedule override). Dial the answer table number (**01-16**) you wish to override.
 - Press the digit **6** to toggle **On/Off** the answer schedule table.
 - Press the digit **2** to enter a **New** answer schedule override mailbox. Enter the override mailbox number (**001-032 or a valid subscriber extension**). The override mailbox can be an announcement, call routing box, or a subscriber box.
 - Press # to return to the System Administrator Menu.
- ◆ **Mailbox Announcement Message** is a message recorded by the system administrator that plays to each subscriber when they log into their mailbox. This message will play each time the subscriber logs into their box until it expires, is deleted, or is made inactive by the system administrator.
 - To record and modify the Mailbox Announcement Message from the System Administrator Menu, dial the digit **3** (Mailbox Announcement Message).
 - Press the digit **5** to **Listen** to the mailbox announcement message.
 - Press the digit **7** to **Record** a new mailbox announcement message.
 - Press the digit **3** to **Delete** the mailbox announcement message.
 - Press the digit **2** to **Specify** the amount of days the message is active. Enter * for an indefinite amount of days or enter **01-99** for 1-99 days.
 - Press # to return to the System Administrator Menu.
- ◆ **Voice Mail Version** will play a message indicating the software level of the voice mail.
 - To hear the current Voice Mail Version from the System Administrator Menu, dial the digit **8** (Voice mail Version).

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Multiline Terminal
User Guide

NEC Corporation